

NOTICE

To all ANZ Bank (Lao) Limited Retail Customers

On 8 February 2018, ANZ Bank (Lao) Limited announced that it will close its Laos' Retail products and services to focus on Institutional business in Laos.

This announcement follows the sale of the bank's retail and wealth businesses in Singapore, Hong Kong, China, Taiwan, Indonesia, and Vietnam, and the closure of its retail business in the Philippines.

Customers who have the Current Account, Saving Account, Term Deposit, ANZ@Work and Safety Deposit Box with ANZ Laos, we encourage you to book an appointment by contacting us at +856 30 7738434, +856 30 7738435, +856 30 7738436, +856 30 7738437, +856 30 7738438 or Clientservices.laos@anz.com to close your accounts and to make other banking arrangements before 23 March 2018.

This closure in **NO** way impacts our Institutional business in Laos. We have a successful history in Laos and remain fully committed to our Institutional business here.

The **ANZ Service Counter** located at ANZ Laos Commercial Building, 33 Lane Xang Avenue, Hatsady village, Chanthabury district, Vientiane Capital, Lao PDR will be available to provide cash and counter services to ANZ Laos' Institutional clients. ANZ Laos' remaining office and its electronic banking are operating as normal to serve ANZ Laos' Institutional clients.

Please refer to our website www.anz.com/laosretailenglish for more information and any specific queries you might have regarding this notice.